Customer Response Form

Please complete this form *even if you do not have any affected stock.*

CRITICAL RECALL

TGA Reference Number: RC-2026-RN-00775-1

Phytologic PhytoBio Immune Enhance & Phytologic Activated Immune Enhance

Product Code	Product Description	AUST L	Batch #	Expiry Date
PH04106	Phytologic Activated Immune Enhance 10 capsules	451826	42395	SEP 2027
PH04107	Phytologic Activated Immune Enhance 30 capsules	451826	42396	SEP 2027
PH04106A	Phytologic PhytoBio Immune Enhance 10 capsules	451826	44918	OCT 2028
PH04107A	Phytologic PhytoBio Immune Enhance 30 capsules	451826	44919	OCT 2028

On behalf of this organisation I acknowledge receipt of the recall notice dated [insert date of notice] relating to the above product.

FROM:

Organisation	
Position	
Name	
Email or fax no.	
Telephone no.	
Date	
Signature	

Affected Stock

If you have **no affected** stock, tick this box: ☐

If you have affected stock, please complete the stock details table below.

Product	**Batch/Lot/Date**	**Quantity of stock received**	**Quantity of unused stock subject to recall (currently in quarantine)**
Total affected product			
Other Relevant Details:			

Other organisations

Has your organisation supplied potentially affected product to any other organisation?

☐ No

☐ Yes I/we will forward all the recall information to the suppliers/distributors/customers

OR

☐ Yes (please supply names and contact information of the organisations)

Return completed forms by fax or email to:

Name	Kay Chen
Position	Customer Service
Organisation	Phytologic Holdings Pty Limited
Address	29 William St, Alexandria, NSW 2015
Email	customerservice@phytologic.com.au
Subject of email	Critical Recall of Phytologic Immune Enhance – [name of customer]
Fax no.	Not applicable
Telephone no.	+61 2 9700 8850