Critical Recall

Andrographis Customer Response Form

Please complete and return this form even if you hold no affected stock.

TGA reference: RC-2026-RN-00869-1. Recall notice date: 27/10/2026

Product	AUST L	Batch	Expiry
Nature's Sunshine Andrographis	302367	2212	October 2028

Organisation and acknowledgement

I acknowledge receipt of the recall notice for the product and batch listed above.

Field	Response
Organisation and site	
Business address	
Contact name and position	
Email and telephone	
Signature and date	

Affected stock

☐ We hold no affected stock. ☐ We hold affected stock as detailed below.

Batch	Site or warehouse	Bottles received	Bottles quarantined	Bottles supplied
2212				
Total				

Use bottles as the unit. Leave unknown quantities blank and explain below. Do not return or dispose of stock until instructed.

Onward distribution

Have you supplied batch 2212 to retailers or other organisations? ☐ No ☐ Yes

If yes, complete and attach the Customer Distribution List Template. Do not include individual consumer or patient names.

Recall information forwarded to recipients: ☐ Yes ☐ No ☐ Not applicable

Outstanding information or other relevant details:

_____

_____

Return this form

- **Complete the Customer Response Form, even if you do not have any affected stock**
- **Submit your form via MyRener Recall Returns Upload. The Customer Service Team at Rener Health Products will respond with further instructions. All credits will be processed once returned stock has been assessed. A credit will be placed on your Rener Health Products account.**