Metagenics

To help people live happier, healthier lives through the life changing power of nutrition

AUSTRALIA ABN: 73 010 636 165

20 October 2026

CRITICAL RECALL

Metagenics Andro NK 40's (Aust L 351799),

Metagenics Gut InflamX 60's (Aust L 382592,

Metagenics Immune Active NK 40's (Aust L 470385) and

Ethical Nutrients Immune Defence 30s, 60s, 90s (Aust L

447722) Batch/Lot Number(s): All batches within expiry

Expiry Date(s): All batches not expired as of 20th October 2026

TGA Ref: RC-2026-RN-00830-1

Dear Valued Customer,

Metagenics (Aust) Pty Ltd, following agreement with the Therapeutic Goods Administration (TGA), is conducting a recall of all batches of the above products that may have been supplied to you.

What happened?

On 17 September 2026, the Therapeutic Goods Administration (TGA) removed *Andrographis paniculata* (Andrographis) from the list of ingredients permitted for use in listed medicines in Australia following a review of its safety. This follows a safety review into the potential for severe allergic reactions, including anaphylaxis.

Further information on this decision is available at High-moderate risk changes to permissible ingredients - Andrographis paniculata 2026 | Therapeutic Goods Administration (TGA)

What are the risks?

The TGA advises that Andrographis may cause rare, serious allergic reactions, including anaphylaxis, which is a medical emergency and can be life-threatening.

Andrographis-related anaphylaxis reactions are unpredictable and can happen the first time someone takes it, or after taking it previously without any issue.

What should you do?

- Inspect your stock immediately and quarantine all stock of Metagenics Gut InflamX, Metagenics Andro NK, Metagenics Immune Active NK, Ethical Nutrients Immune Defence / above products on hand to prevent further use or distribution.
- **Complete the Customer Response Form, even if you do not have any affected stock**
- **Submit your form via MyRener Recall Returns Upload. The Customer Service Team at Rener Health Products will respond with further instructions. All credits will be processed once returned stock has been assessed. A credit will be placed on your Rener Health Products account.**
- Ensure relevant staff members are informed of this recall.
- Remove the affected product from your website to prevent further distribution.
- If you have supplied or transferred any of the above product to another facility or organisation or patient, provide that facility or patient with a copy of this letter and ask they return the above products and the Customer Response form to you.
- Place this letter in a prominent position for at least one month.

For questions regarding this letter, please contact: Metagenics Customer Service on 1800 777 648 or ANZ_ProductRecalls@metagenics.com.

Kind regards,

Metagenics Team