Customer Response Form

Please complete this form *even if you do not have any affected stock.*

URGENT RECALL

TGA Reference Number: RC-2026-RN-00548-1

Key Sun Kids Cough Homoeopathic Product Multipack: EAN 9311262004332

Batch number: 8875; Expiry: Jan-2029

Key Sun Kids Cold Homoeopathic Product Raspberry: EAN 9311262006015

Batch number: 8786; Expiry: May-2028

Batch number: 8787; Expiry: Jan-2029

Key Sun Kids Cough, Cold & Throat Homoeopathic Product Variety Pack: EAN 9311262005247

Batch number: 8400; Expiry: Sep-2028

Key Sun Kids Cough Homoeopathic Product Orange: EAN 9311262006008

Batch number: 8776; Expiry: Mar-2028

Key Sun Kids Travel Sickness Homoeopathic Product Strawberry: EAN 9311262004578

Batch number: 7265; Expiry: Feb-2028

Batch number: 7267; Expiry: Apr-2028

Key Sun Kids Throat Homoeopathic Product Pine-Lime: EAN 9311262004608

Batch number: 7820; Expiry: Mar-2028

Batch number: 7821; Expiry: Jan-2029

On behalf of this organisation, I acknowledge receipt of the Urgent Recall notice dated 23/07/2026 relating to the above product.

FROM:

Organisation	
Position	
Name	
Email or fax no.	
Telephone no.	
Date	
Signature	

Affected Stock

If you have **no affected** stock, tick this box: ☐

If you have affected stock, please complete the stock details table below.

Product	**Batch**	**Quantity of stock received**	**Quantity of unused stock subject to recall (currently in quarantine)**
Total affected product			
Other Relevant Details:			

Other organisations

Has your organisation supplied potentially affected product to any other organisation?

☐ No

☐ Yes I/we will forward all the recall information to the suppliers/distributors/customers OR

☐ Yes (please supply names and contact information of the organisations)

Return completed forms by email to:

Name	Teresa Eastwood
Position	Recall Coordinator
Organisation	Key-Sun Laboratories
Address	Unit 1, 11-17 Wilmette Place, Mona Vale NSW AUSTRALIA 2103
Email	productrecall@keysun.com.au
Subject of email	Urgent Recall of Key Sun Kids Homeopathic Product lozenges
Telephone no.	+61 2 9999 2525