Integria
HEALTHCARE

CRITICAL RECALL

Eagle Defence Support Tablets (AUST L 334708);

MediHerb Andrographis Complex (AUST L 389735);

MediHerb Bacto-Cand GI (AUST L 398416);

MediHerb Andrographis 1:2 Liquids 500ml

Batch/Lot Number(s): All batches within expiry

TGA Ref: RC-2026-RN-00840-1

Sponsor Ref: 16-10-2026-2

Dear Practitioner,

Integria Healthcare, following agreement with the Therapeutic Goods Administration (TGA), is conducting a recall of all batches that are still within expiry for the above listed medicines. The products have been supplied to you or your organisation.

WHAT IS THE PROBLEM?	• Since 2019, listed medicines containing *Andrographis paniculata* (Andrographis) for supply in Australia have been required to carry a label warning about the risk of allergic reactions including severe reactions such as anaphylaxis. • However, despite these warnings, the TGA has continued to receive a sustained high number of reports of anaphylaxis associated with Andrographis-containing listed medicines, which are considered low-risk medicines. • Andrographis has now been removed from the *Therapeutic Goods (Permissible Ingredients) Determination (No. 2) 2026.* This means the ingredient is no longer available for use in new listed (low risk) medicines for supply in Australia. • Further information on this decision is available at High-moderate risk changes to germissible ingredients - Androgra12his paniculara 2026l Therageutic Goods Administration (TGA)
WHAT IS THE HAZARD/RISK?	• Anaphylaxis is the most severe type of allergic reaction and is a medical emergency. • It requires immediate treatment with adrenaline (epinephrine). Delayed treatment can be life-threatening. • Andrographis-related anaphylaxis reactions are unpredictable and can happen the first time someone takes it, or after taking it previously without any issue.

WHAT SHOULD YOU DO?	**Distributors/retailers/practitioners** • Inspect your stock **immediately** and quarantine all stock of all products on hand to prevent further use or distribution. • Complete the attached Customer Response form immediately even if you do not have any affected stock and return it to the details provided on that form so we can reconcile this recall. • **Complete the Customer Response Form, even if you do not have any affected stock** • **Submit your form via MyRener Recall Returns Upload. The Customer Service Team at Rener Health Products will respond with further instructions. All credits will be processed once returned stock has been assessed. A credit will be placed on your Rener Health Products account.** • Ensure relevant staff members are informed of this recall. • If you have supplied or transferred any of the above product(s) to another facility or organisation or patient, provide that facility or patient with a copy of this letter immediately. • Place this letter in a prominent position for at least one month. • Retailers are recommended to place the 'Public Notice' attached to this letter in their storefront to alert consumers about the recall. **Consumers** • Consumers are advised that if they have the above product, to not use it. • Consumers can return the product to the place of purchase or contact Enquires@integria.com to arrange the return of product for a refund. • If someone is suspected of having anaphylaxis, call for emergency medical help immediately by dialing '000'.
CONTACT INFORMATION	enquiries@integria.com or 1300 654 336

Thank you for your assistance in helping us to manage this recall.

ntegria Healthcare sincerely regrets any inconvenience caused to your organisation.



Angelo Andronis

GM-Technical