Date: 13 November 2026

CRITICAL RECALL

Herbs of Gold Cold & Flu Strike

Batch/Lot Number(s) & Expiry (All batches within expiry)

Code	Description	Batch/Lot #	Exp Date
430085	Cold & Flu Strike 14T	250748	Jun-2028
		58267	Dec-2028
		59241	Feb-2029
		60022	Feb-2029
		62867	Feb-2029
Code	Description	Batch/Lot #	Exp Date
430087	Cold & Flu Strike 60T	250038	Nov-2027
		250497	Nov-2027
		250586	Feb-2028
		250800	Jun-2028
		52681	Jun-2028
		54402	Oct-2028
		60055	Feb-2029
		61386	Feb-2029

Code	Description	Batch/Lot #	Exp Date
430086	Cold & Flu Strike 30T	250037	Nov-2027
		250506	Feb-2028
		250584	Feb-2028
		250710	Feb-2028
		250773	Feb-2028
		52680	Jun-2028
		54403	Oct-2028
		58979	Oct-2028
		60054	Feb-2029
		62078	Feb-2029

ARTG: AUST L 299587 Cold & Flu Strike

TGA Ref: RC-2026-RN-00891-1

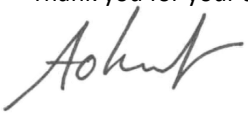
Dear Customer,

Herbs of Gold Pty Ltd, following agreement with the Therapeutic Goods Administration (TGA), is conducting a recall of all batches that are still within expiry for the above listed medicine **Cold & Flu Strike**. The product has been supplied to your organisation.

WHAT IS THE PROBLEM?	• Since 2019, listed medicines containing *Andrographis paniculata* (Andrographis) for supply in Australia have been required to carry a label warning about the risk of allergic reactions including severe reactions such as anaphylaxis. • However, despite these warnings, the TGA has continued to receive a sustained high number of reports of anaphylaxis associated with Andrographis-containing listed medicines, which are considered low-risk medicines. • Andrographis has now been removed from the *Therapeutic Goods (Permissible Ingredients) Determination (No. 2) 2026*. This means the ingredient is no longer available for use in new listed (low risk) medicines for supply in Australia. • Further information on this decision is available at High-moderate risk changes to permissible ingredients - Andrographis paniculata 2026 | Therapeutic Goods Administration (TGA)

WHAT IS THE HAZARD/RISK?	• Anaphylaxis is the most severe type of allergic reaction and is a medical emergency. • It requires immediate treatment with adrenaline (epinephrine). Delayed treatment can be life-threatening. • Andrographis-related anaphylaxis reactions are unpredictable and can happen the first time someone takes it, or after taking it previously without any issue.
WHAT SHOULD YOU DO?	**Distributors/retailers** • Inspect your stock **immediately** and quarantine all stock of Cold & Flu Strike on hand to prevent further use or distribution. • Complete the attached Customer Response form Customer Response Form - Andrographis Critical Recall – Fill out form immediately even if you do not have any affected stock, and return it to productrecalls@herbsofgold.com.au so we can reconcile this recall. • Return affected stock on hand with the completed response form to the following address: 2 Giba Drive, Kemps Creek NSW 2178 • Following receipt of returned stock and a completed response form, we will contact you to arrange an alternative replacement product, a refund or credit for the returned stock. • If returning stock isn't possible, you may dispose of product locally with supporting evidence. Please record the product, pack size, batch number and quantity destroyed on the customer response form, confirming that the stock was destroyed in a way that stops it being used or resold, and provide supporting evidence such as a destruction record and/or photos of the product prior to disposal. Please send the completed Customer Response Form to productrecalls@herbsofgold.com.au. • Ensure relevant staff members are informed of this recall. • If you have supplied or transferred any of the above product(s) to another facility or organisation, provide that facility with a copy of this letter immediately. • Place this letter in a prominent position for at least one month. • Retailers are recommended to place the 'Public Notice' attached to this letter in their storefront to alert consumers about the recall. **Consumers** • Consumers are advised that if they have the above product, to not use it. • Consumers can return the product to the place of purchase, or contact Herbs of Gold at productrecalls@herbsofgold.com.au / 1800 852 222 to arrange the return of product for a refund. • If someone is suspected of having anaphylaxis, call for emergency medical help immediately by dialling '000'.
CONTACT INFORMATION	For questions regarding this letter, please contact: Phaik June, LAU 02 9545 2633 / june@vitalifesciences.com.au

Thank you for your assistance in helping us to manage this recall.



Andrew O'Keefe
Managing Director