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CUSTOMER ACKNOWLEDGEMENT AND STOCK DECLARATION FORM

Please complete this form *even if you do not have any affected stock.*

CRITICAL RECALL

TGA Reference Number: RC-2026-RN-00743-1
BioCeuticals ArmaForce® (30s, 60s, 120s) and BioCeuticals Clinical ImmuneForce (60s)

TGA Recall Reference Number	***RC-2026-RN-00743-1***			
Product	**EAN**	**ITEM CODE**	**AUST L**	**Expiry**
BioCeuticals Clinical ImmuneForce 60	9337896002537	38302	299066	Not expired as of 08/10/2026
BioCeuticals ArmaForce 30	9337896003442	40421	340712	
BioCeuticals ArmaForce 60	9337896003459	40405	340712	
BioCeuticals ArmaForce 120	9337896003466	40402	340712	

On behalf of this organisation, I acknowledge receipt of the recall notice dated 8 October 2026 relating to the above product.

YOUR DETAILS:

Organisation/Business	
Account Number	
Customer Recall Reference Number	
Name	
Position	
Email or Fax Number	
Telephone Number.	
Date	

AFFECTED STOCK:

If you have no affected stock, tick this box: ☐

If you have affected stock, please complete the stock details table below.

Product	Batch Number	Quantity of Unsold stock (subject to recall and currently in quarantine)
BioCeuticals Clinical ImmuneForce 60		
BioCeuticals ArmaForce 30		
BioCeuticals ArmaForce 60		
BioCeuticals ArmaForce 120		
Total affected product:		
Other relevant details:		

DOWNSTREAM NOTIFICATION:

Has your organisation supplied potentially affected product to any other organisation?

No

Yes I/we will forward all the recall information to the suppliers/distributors/customers

OR

Yes (please supply names and contact information of the organisations)

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CONSUMER RETURNS:

If consumers return affected product to your premises, please follow the consumer returns instructions in the recall notice. Record the number of consumer returns for reconciliation purposes.

RETURN PROCESS:

1. Complete this Customer Acknowledgement and Stock Declaration Form, even if you do not have any affected stock
2. Submit your form via MyRener Recall Returns Upload. The Customer Service Team at Rener Health products will respond with further instructions to return further stock. All credits will be processed once returned stock has been assessed. A credit will be placed on your Rener Health products account.